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**KALLIOPE**  
PBX



*Communication Made Easy*



## KalliopePBX : A NEW CONCEPT OF PBX

KalliopePBX changes the concept of both traditional and VoIP (Voice Over IP) telephony offering several products designed with simplicity in mind while using latest technology. KalliopePBX provides a wide range of appliances to cover the needs of SMB's (KalliopePBX Lite) up to large enterprises or Public Administration (KalliopePBX Rackmount).

All models are available with an high availability option, with redundant hardware.

KalliopePBX puts together a wide set of features and user friendliness, to cover up all customers needs.

## KalliopePBX : USER FRIENDLY

KalliopePBX comes with a web interface designed to be simple and easy to use. Even though you are not a VoIP expert you will be able to configure it with minimum effort.

Features are continuously added and improved. Special importance is given to our customers feedback, to enrich the appliance with useful features.

Firmware updates are released frequently and are available for online installation directly from the web interface. The PBX could be fully customized with musics and personalized audio files, as well as the IVR that you can design to fits your very special needs.

Downtime and out of order periods service are reduced to the minimum, moreover KalliopePBX supports a full system backup that can be used to re-configure the system within few minutes after a critical issue.

## KalliopePBX : VIRTUAL MACHINE

KalliopePBX is also available as a virtual machine for the VMWare® environment (VSphere 4.x and 5.x) to exploit your data center resources and investments. Virtual machines are provided in different models depending on the number of extensions required: from 35 up to unlimited.

Model	C.C. (1)	MAX USERS	MAX LINES	SKYPE GATEWAY	RACKMOUNT	HIGH AVAILABILITY
KalliopePBX-MINI	10	12	4	NO	NO	NO
KalliopePBX-LITE	20	∞	∞	NO	NO	YES
KalliopePBX-V3R	120	∞	∞	YES	YES	YES
KalliopePBX-X1 (2)	60	∞	∞	YES	YES	YES
KalliopePBX-M1K (3)	120	∞	∞	YES	YES	YES

(1) Without media transcoding

(2) Based on Audiocodes Mediant 800 Hardware

(3) Based on Audiocodes Mediant 1000 Hardware

## PRODUCT RANGE



## KalliopePBX : FEATURES

- Attended and blind call transfer
- Unconditional call forward
- Call Completion on Busy Subscriber or No Reply
- Call parking
- Multilevel IVR
- Fully customizable Direct Inward Dialing (to extensions, groups, queues, IVRs, ...)
- Customizable Call hunting/distribution to multiple extensions (concurrent, sequential, hybrid)
- Multiple day/night services
- Call Detail Record
- Voicemail
- Multiroom audioconference service
- On call service
- Call pickup
- DISA service
- Callback service
- Policy based routing of outbound calls, customizable per single user
- Electronic lock
- Unconditional and on-request call recording
- Fully customizable Multiple queue services
- IP based extensions ACL
- External USB storage support for call recordings
- Busy Lamp Field
- Passthrough video support (H.264, H.263, H.261)
- Integrated provisioning of selected IP phones (incl. Yealink, Snom, Cisco SMB)
- Web-based personal and shared phonebook with integrated click-to-call service
- Ability to import remote phonebooks via LDAP
- Balancer module to distribute calls through multiple outbound lines
- Passthrough T.38 (Fax over IP) support
- Integrated single line gateway to Skype network \*
- Web API to integrate third party applications
- ENUM support

\* Not available on Mini and Lite models

THE UPDATED FEATURES LIST IS AVAILABLE AT  
WWW.KALLIOPEPBX.COM

## KalliopePBX: A UNIQUE BUSINESS MODEL

- » No limits on extensions/lines number on appliance models
- » KalliopePBX will grow as your business do, with no additional licenses cost
- » All models are full-optional and compatible with any standard SIP device (phones, CCTV systems, video-conferences, etc. )
- » Firmware updates are available free of charge

## KalliopePBX : UNIFIED COMMUNICATION

KalliopePBX means Unified Communication: thanks to the additional multiplatform tools like KalliopeCTI and KalliopePhone (available for GNU/Linux, Windows and MacOS X) you are just a few click away from all KalliopePBX services.

- » Simplified access to shared phonebook and CDR with integrated click-to-dial service
- » Launch of customizable dynamic remote URLs on call reception
- » BLF service and monitoring of queues occupancy state
- » Point-to-point instant messaging and presence information

